CS CRAFTS SOFTWARE

PHARMACY ERP · 2026

RETAIL + WHOLESALE · ONE STORE · STAFF-ONLY

Run your whole pharmacy from one screen.

PharmaCare ERP brings billing, wholesale, stock, purchasing, money, customers, safety checks and reports together. Built for the way a busy medical shop really works: fast at the counter, strict about stock and expiry, and clear about every rupee.

2-in-1
retail counter and wholesale (trade) billing

Batch
FEFO stock with expiry control on every sale

Every ₹
linked to a cash, bank or card account

No cloud
runs on your own PC or hosting, offline-ready screens

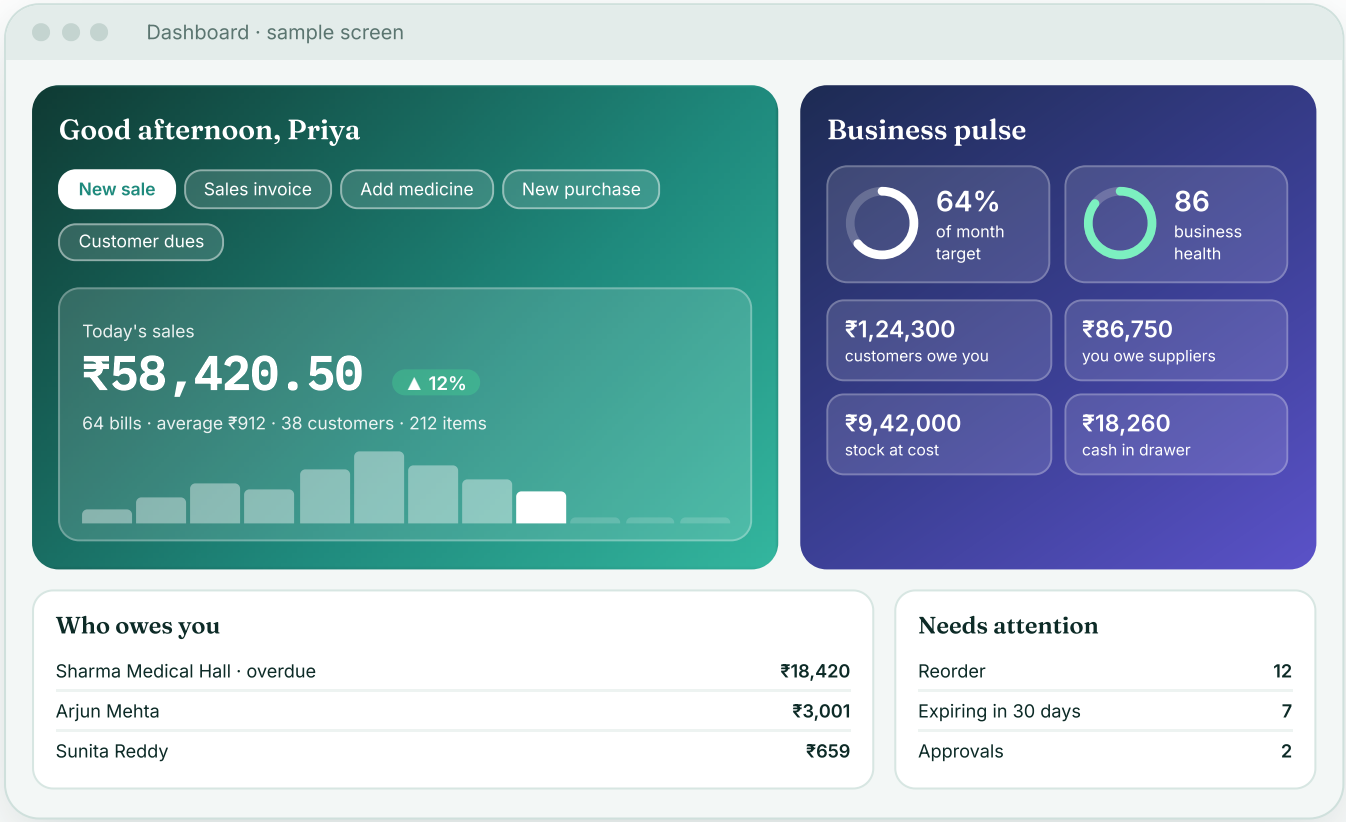
Designed and built by
Crafts Software

PharmaCare ERP · Product guide
for pharmacy owners and managers

EVERYTHING IN ONE PLACE

A command centre for the whole shop

Open the dashboard and see today's sales hour by hour, the month against target, the health of the business, who owes you, what you owe suppliers, what is about to expire and what to reorder. One click takes you to the screen that fixes it.



Sell

POS · Sales invoice · Quotations · Orders & challans · Returns

Wholesale

Trade prices · Slabs · Schemes · Credit & ageing · E-invoice

Stock

Batches · Expiry centre · Reorder · Counts · Labels

Money

Accounts · Day book · P&L · Tax figures · Close books

Safety

Allergy alert · Interactions · H1 / X register · Prescriptions

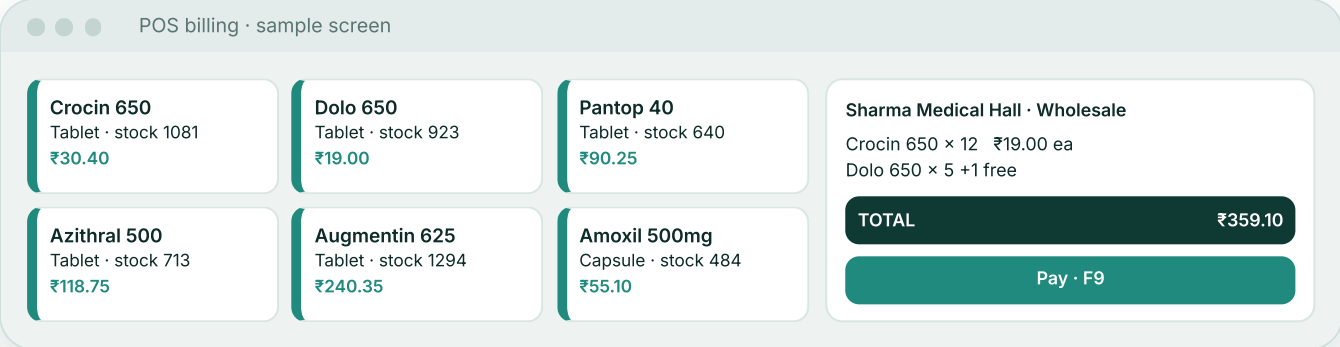
Control

Roles · Approvals · Audit log · 2-step sign-in · Backups

BILLING

A counter that never keeps a customer waiting

Scan or search, tap, pay. The POS picks the earliest-expiry batch for you, blocks expired stock, and prints or shares the bill in seconds. Prescriptions are never forced at the counter, but are there when you want them.



At the counter

- **Barcode, name, salt or brand** search with live stock
- **Earliest-expiry first** batch picking; expired stock can never be sold
- **Hold and resume** bills while you serve the next customer
- **Cash, card, UPI, wallet, credit or split** payments; change calculator
- **Discounts and price edits** for permitted roles only; MRP is never exceeded
- **Free units**, loyalty points and redeem at the till
- **Customer bar**: walk-in, pick, or add new in one click
- **Keyboard friendly** and touch friendly; phone-sized layout

The bill

- 80 mm receipt and A4 tax invoice with batch, expiry, MRP and tax split
- **Share** the bill on WhatsApp, SMS or email
- **Edit a bill** safely: the old one is voided, stock goes back
- **Returns and refund slips** with credit-note option
- **Sales invoice page** in the Sales module for desk billing
- **Quotations** that turn into bills
- **Home delivery** tracking with a driver and status
- **Offline POS**: bills made without internet are kept and sent when it returns

Every sale lands in the right account

Cash, card, UPI and bank payments are linked to the account they went into, with a running statement per account. Collections, refunds, expenses and supplier payments are linked the same way.

RETAIL AND WHOLESALE, SIDE BY SIDE

Sell to the counter and to the trade

Mark a customer as wholesale and the price follows them everywhere: at the POS, on the sales invoice page, on quotations and on invoices. The bigger the quantity, the better the rate.

Prices that follow the customer

- **Wholesale price** per medicine, or a shop-wide wholesale discount
- **Trade discount** per customer on top
- **Quantity slabs**: "buy 10 or more at ₹19" applies by itself
- **Agreed rates**: a fixed price for one customer and medicine
- **Buy N get M free** schemes added automatically, as far as stock allows
- Screen and server always agree on the price; it can only be lowered, never raised

Orders to invoice

- **Sales orders** taken before the bill, with expected date
- **Delivery challan** (no prices) to go with the goods
- **Make the bill** from the order: it is marked billed and linked
- **Salesman and route** on each customer and each bill
- **Tax invoice** shows the buyer's tax number, address and due date
- **E-invoice JSON** file for the e-invoice portal (same state: the two-part tax, other state: the single integrated tax)

Credit under control

- **Credit limit** and **credit days** per customer; due date on every credit bill
- **Overdue block**: no new credit while an old bill is overdue (grace days setting)
- **Receivables ageing**: not due, 1–30, 31–60, 61–90, over 90 days, with CSV
- Collect payments against the oldest bills first, into the account you choose
- **Dues reminders** to the customer on WhatsApp, SMS or email

See how trade is doing

- **Retail vs wholesale** sales for any period
- Wholesale by **salesman** and by **route**
- **Top trade customers**
- **B2B register** (buyers with a tax number) and B2C total on the tax page, with CSV
- Full **customer profile**: bills out, payments in, balance, running ledger

One customer, one complete picture

Every customer has a profile with details, bills with what is still owed, a paged account ledger (bills out, payments in, returns, balance), orders, quotations, agreed rates and prescriptions.

INVENTORY

Know what you have, what is expiring, what to order

Stock is kept by batch with expiry, cost and MRP. The system warns early, suggests what to buy, and keeps a full ledger of every movement.

Medicines and batches

- Brand, salt, strength, form, HSN, schedule, rack and shelf, barcodes
- Batch-wise stock, MRP cap, FEFO selling, substitutes by salt
- **Import and export** medicines by CSV; shelf labels with barcode
- **Bulk price update** by % or amount with preview, keeps price history
- Categories, reorder levels, min and max stock
- **Stock counts** and adjustments with reasons and history
- **Stock valuation** at cost, without expired

Expiry centre

- Expired, expiring in 30, 60, 90 days with value at risk
- Return to supplier with a credit-note tracker, or adjust stock with a reason
- Expired batches can never be billed
- Daily stock notices and alerts to the right people
- **Reorder planner** from sales speed and cover days
- **Auto purchase orders** grouped by supplier, switchable

Purchasing

- Purchase orders, receive against order, or enter a **supplier invoice** directly
- Batch, expiry, MRP, scheme and **free quantity** on every line
- **Purchase returns** and **debit notes** with a credit-note tracker
- Price comparison and history per medicine across suppliers; rise alerts
- Pack size handling: buy in boxes, sell in strips

Suppliers and payables

- Supplier profile, tax number, drug licence, credit limit and terms
- **Payables**: what is due, per supplier, with part-payments
- **Supplier ledger** with payments on account
- Pay by cash, bank, UPI or card into the account you pick
- Inward **purchase register** for input tax

1. **Order** — Suggestions or auto POs reach the supplier
2. **Receive** — Batches, expiry and MRP captured
3. **Sell** — Earliest expiry first, price rules applied
4. **Review** — Expiry, reorder and valuation stay current

FINANCE

Every rupee traced to an account

Set up cash drawers, bank accounts and card or UPI accounts. Every payment is stamped with the account it moved, so balances always agree with the statements.

Accounts

- Add, edit, archive or delete accounts; **opening balance** and date
- **Transfers** between accounts (paired entries)
- **Balance corrections** after a bank or cash count, with reason
- Choose which payment modes feed which account
- **Statement** per account: each bill, collection, refund, expense and supplier payment with links and a running balance
- Cash and bank/card **registers** for any day

Books and reports

- **Day book** and **closing report** with expected cash in the drawer
- **Profit and loss** by period, with expenses by category
- **Expenses** with mode and account, receipts by category
- **Staff sales** report and a daily closing report
- **Close the books** up to a date: nothing before it can change
- Download any table as CSV for your accountant

Tax and returns

- **Tax figures**: sales by rate, input tax, payable, HSN summary, documents issued
- Any tax system: names, rates, inclusive or exclusive prices
- Tax shown in its two parts on invoices, tax summary by rate
- **B2B register** with buyer tax number; **e-invoice JSON** download
- **Purchase register** with supplier tax numbers

Receivables and payables

- Customer dues with collect-now forms and overdue marking
- Customer and supplier **statements** and credit statements
- Supplier credit notes pending tracker
- Approvals for deleting or returning a bill
- Everything written to the **audit log**

Built for Indian pharmacy accounting

Rupee formatting, tax-number fields, HSN codes, schedule categories, drug licence on documents, and a configurable tax label so the same software works wherever your shop is.

CARE AND COMPLIANCE

Safer dispensing, closer customers

The software watches for risks while you bill, keeps the registers an inspector asks for, and helps you stay in touch with the people who keep coming back.

Patient safety

- **Allergy warning** at the counter from the customer's record
- **Drug-interaction warnings** between medicines in one bill, with severity; rules you can switch off or add
- **Prescriptions** on file with image, doctor and date; never forced at billing
- **Doctors** directory with registration numbers
- Medical conditions and notes on the customer
- **Substitutes** by salt when an item is out of stock

Statutory registers

- **Controlled drug (H1 / X) register**: every supply with patient and prescriber, net of returns
- Stock received and balance of controlled drugs
- Incomplete entries flagged; CSV for inspection
- **Prescription register** report
- Drug licence and tax number printed on documents
- Document summary: invoice range, cancelled bills

Customer care

- **Refill reminders** from past purchases
- **Offers and birthday wishes** campaigns, with opt-out respected
- **Loyalty points** and tiers (Member, Silver, Gold, Platinum)
- **Dues reminders** from the dues page
- **Quotations** sent by message
- Customer import and export

Messaging

- **WhatsApp, SMS and email** channels with several provider choices
- Templates you can edit; message log with retry
- Queue sent by a scheduled job, with failure alerts
- **Password reset** by message
- You connect your own provider accounts

Find anything, ask anything

A global search finds medicines, bills, customers, suppliers and pages from one box (Ctrl+K). The built-in **assistant** answers shop questions in plain language, such as “how much stock of Dolo” or “who owes me money”, straight from your own data.

RUN IT YOUR WAY

Control, insight and an interface your staff will like

Give each person exactly the access they need, let the software do the routine jobs by itself, and see where the business is heading.

People and permissions

- **Roles you create** and a permission matrix: what each role may see and do
- **Approvals** for sensitive actions such as deleting or returning a bill
- **Two-step sign-in** with an authenticator app
- Sign-in lockout, session timeout, password reset
- **Audit log** of who did what and when
- Staff accounts: add, suspend, change role

Automation and safety nets

- **Automation centre**: expiry sweeps, daily alerts, auto purchase orders, backups, message sending, reminders
- **Backup and restore** of the whole database from a screen
- Notifications bell with approvals, stock, deliveries
- Idempotent checkout: a repeated click never charges twice
- **API keys** for medicine and stock lookups from other tools

Intelligence

- **Command centre**: sales target, business health score, insights
- **Sales forecast** and demand forecast per medicine
- **Best sellers**, best customers, sales by staff and by hour
- Stock cover days and reorder advice
- Growth tools: refills, campaigns, loyalty
- Reports by day, month and year; stock and expiry reports

Look and feel

- **Responsive**: desktop, tablet and phone layouts
- Light and dark mode, compact or comfortable density, text size
- **Your brand**: logo, shop name and accent colours
- **Languages**: English, Hindi, Arabic (right to left) and Spanish
- Back button and remembered position on every page
- Keyboard shortcuts at the counter

Your data, your server

Runs on a Windows PC with XAMPP or on normal PHP and MySQL hosting. No monthly cloud dependency for the screens: fonts and styles are served from your own server.

Quick to start

Install in minutes, import your medicines and customers from CSV, set your shop details, and start billing the same day.

Tested end to end

Hundreds of automated checks cover billing, stock, tax, accounts, permissions and upgrades, and run on every change.

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GET STARTED

From first bill to month-end, in one system.

Whether you run a neighbourhood medical shop, a busy retail counter or a pharmacy that also supplies other shops, PharmaCare ERP gives you one clear picture and one set of numbers you can trust.

1. Install

On a PC with XAMPP or on your hosting. The installer sets up the database and your first admin.

2. Set up

Shop details, tax, accounts, staff and roles. Import medicines and customers from CSV.

3. Start selling

Bill at the POS or the sales invoice page. Stock, accounts and reports update themselves.

What you need

Server: Windows PC with XAMPP, or any PHP 8 + MySQL / MariaDB hosting

Screens: any modern browser on PC, tablet or phone

Counter: barcode scanner, 80 mm receipt printer (optional)

Messaging: your own SMS, WhatsApp or email provider accounts (optional)

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PharmaCare ERP is designed and built by Crafts Software.
Ask us for a live walk-through with your own medicines.

All screens in this guide are samples.
Features shown are part of the current version.